



UWA Science Union

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Refund Policy

Refunds on ticketed Science Union Events

UWA Science Union, as a non-profit, will only grant refunds for ticketed events under extenuating circumstances, of which non-attendance or exclusion from the event are not considered. All requests for a refund will be considered on a case-by-case basis by the UWA Science Union Treasurer. Requests for a refund submitted after the onset of an event will not be considered.

Refunds are only offered for ticketed Science Union events and cannot be made for purchases of any other kind, such as merchandise, food and drink, or memberships.

Some Science Union events are also run in collaboration with other social clubs and faculty societies. If a refund is required for such an event, it is not always possible for Science Union to approve or process such a request - namely if our partner for the event has accepted responsibility for event revenue. Science Union does not accept responsibility for refunds in such a scenario and cannot guarantee that the refund policies of other clubs will not differ from ours.

Extenuating Circumstances may include:

- Death or serious of a family member or close friend
- Serious Personal Injury
- Being a victim of a crime or other traumatic event
- Government mandate preventing your attendance of the event

Refunds can be requested through the online booking system from which your purchase was made or by contacting the current President or Treasurer. Refunds will be no more than the full cost of your ticket, minus any applicable fees Science Union absorbs as part of the transaction.

Best regards,

A handwritten signature in black ink that reads "Keegan Mitchell". The signature is written in a cursive style with a large, stylized initial "K".

Keegan, President 2023

su-president@guild.uwa.edu.au